
SECTION HEADING

DSL 2180: Computerized Diagnostic Systems

Description

Computerized Diagnostic Systems describes and demonstrates basic Windows operations needed to operate computerized diagnostic systems, submit online warranty claims, create invoices, business cards, engine reports, and record and present images necessary for warranty reimbursement.

Credits

2

Topics to be Covered

1. Windows operating system
2. Email and Internet
3. Document applications
4. Electronic Service Tool (EST)

Learning Outcomes

1. Demonstrate the use of the Internet to research data
2. Compose, email messages
3. Organize sent and received email messages
4. Demonstrate diesel engine data acquisition
5. Create a diagnostic report, invoice, and business marketing materials
6. Demonstrate digital image acquisition and presentation
7. Operate a computerized diagnostic system

Credit Details

Lecture: 1

Lab: 1

OJT: 0